

Technology De-installation

Supporting your every step



*Essential's offerings are fully customizable; from **coordinating a skilled contingent workforce** to supplement internal teams onsite to **turnkey de-installation with full project management**.*

Increased Quality, Lower Cost

In the age of super-sized e-tailers and saturated markets, it's no surprise that brick-and-mortar stores and restaurants exist in a constant state of flux.

Once the decision has been made to close a store or multiple stores, there's a host of activities that must be undertaken to de-install existing technology from the building(s).

EssentialSM is uniquely qualified to help in these situations. We recognize that every job has a unique set of challenges and necessary outcomes, so we tailor our agreements to the needs of individual customers.

Whether you need a skilled workforce onsite or full project management, we're here to help lower your cost of de-installation while maintaining superior quality.

Essential Capabilities

- » Proven ability to ramp up and complete work on complex de-installation projects quickly and efficiently
- » Established Managed WorkForce[®] of vetted field technicians servicing every zip code in the United States and parts of Canada
- » Network of 150+ forward stocking locations for logistics coordination
- » Custom dashboards and reporting allow for tracking of technician progress and inventory location
- » Certified PCI Compliant
- » Average 25,000+ service events per month with 95%+ SLA attainment
- » 24x7x365 U.S.-based Technical Assistance Center (TAC)
- » Nationwide next-day service & same-day service to 30,000+ locations
- » Immediate access to Tier 3 technical support

De-install Services

- » Site surveys & real time asset inventory counts
- » Asset recovery, inventory & cataloging
- » Prep for repurpose or leased equipment returns
- » Proper removal/disposal of hazardous IT materials
- » Cabling reclamation; drop ceiling and warehouses
- » Onsite DOD-level data wipes
- » Transportation & off-site destruction of decommissioned servers
- » Offsite data destruction, degaussing or shredding
- » Environmentally friendly recycling & disposal
- » Logistics coordination, tracking & reporting

Equipment

- » PoS systems
- » Receipt printers
- » Scanners & scales
- » Credit card terminals
- » Monitors, keyboards, peripherals
- » Networking equipment
- » Telecom equipment