

Staff Augmentation

Adding the Right Resources



Everyone knows the value of having the right number of the right people on hand to get things done. **Without the proper staff, even the easiest of jobs can become daunting**, but it doesn't have to be with Essential's Staff Augmentation services.

Resources When & Where You Need Them

Staff augmentations offer a unique solution to a common business problem: you need highly skilled and finely tuned workers to churn out important work, and then be done.

With Essential's IT staff augmentation, you can bolster your technical staff temporarily, guaranteeing that the work gets done right, on time, and in the most cost effective way possible.

Whether you need full time assistance for several months, or a technician or two to handle a some tasks over a few days, Essential has technicians lined up, vetted, and ready to go to work for you.

We offer augmentation services to fill many different roles including dedicated on-site technicians, field

engineers, help desk and depot technicians.

Regardless of your unique needs, Essential provides a scalable, customizable solution just for you.

We then manage the day-to-day human resources and operations tasks necessary to ensure the personnel we provide work hand-in-hand with your internal staff to achieve your specific goals.

Choose Essential's staff augmentation services when you need to alleviate the burden on your internal staff while ensuring that you can remain focused on the goals at hand on the timeline you require.

Capabilities

- » Full-time equivalents for long-term or short-term engagements
- » Dedicated site resources, field engineers, help desk, depot, etc.
- » Badging/credentialing
- » Manage payment, taxes & timecards
- » Candidates pass rigorous technical/skill vetting
- » Cloud-based project monitoring to track hours at a glance
- » Day-to-day activities managed by you or Essential, based on preference
- » Seamless communication between you and the on-site resource(s)

Service Differentiators

- » 24x7x365 U.S.-based Technical Assistance Center (TAC)
- » Established Managed WorkForce® of vetted field techs servicing every zip code in the U.S. & parts of Canada
- » Immediate access to Tier 3 technical support
- » Coverage hours customized to meet needs, with live help desk support available